



Current 31 Day Pass Customers

March 23, 2020

Attention RRTA 31 Day Pass Customers

Any RRTA customer who purchased a 31 Day Pass during the month of March and have at least two weeks of usage or more remaining on their activated pass, will be able to receive replacements to compensate for days remaining on their passes.

To limit social interaction during the COVID-19 situation, customers are required to mail in their activated pass to our offices and include a return mailing address. If no return address is included, RRTA will not be able to replace the pass.

Replacements will need to be processed at the Administrative Offices. No immediate replacements will take place at Queen Street Station. Passes must be mailed into our Administrative Offices, no exceptions.

Mailing Address:
RRTA Monthly Pass Replacements
45 Erick Road
Lancaster, PA 17601
Attn: Vicki Nixdorf

Replacements will be in the form of new passes determined by the # of days remaining on the activated pass. RRTA will mail the replacement to the customers. No monetary refunds will be processed, only replacement passes will be given.

10 Ride Pass Customers can hold usage of their passes until normal fare collection resumes.