

From Our Director

I thought a long time on how to address the issue of customers smoking at Queen Street Station. RRTA has been receiving several complaints lately about customers smoking inside the bus shelters at the transit station and questioning why people are not smoking in the designated area. Some customers have requested RRTA to ban smoking completely at the transit center.

There are several reasons as to why RRTA has not put a ban in place. First, the state law only governs smoking inside buildings and bus shelters are not classified as buildings. Second, under the law, we can only regulate what RRTA employees do in terms of smoking. And we have fulfilled the requirement to provide a designated smoking area at the station.

Another question we received is why RRTA doesn't hire security guards to enforce the smoking at designated areas? While that may seem an easy answer, the cost to provide security guards seven days a week at the transit center would cost over \$500,000 per year. It simply is not in the budget, nor is it worth cutting service or raising fares just to provide this service.

The real answer is for everyone to show simple courtesies if they want to smoke at the transit center. There is a designated area to smoke and the bus drivers are required to smoke there too. Signs have been posted but are obviously not being followed as I watched a customer light up right under the "No Smoking" sign recently. While we do not have any legal recourse for people caught smoking in non-designated areas, we are requesting everyone to please respect other customers by only smoking in the designated area. A simple courtesy that doesn't cost anything.

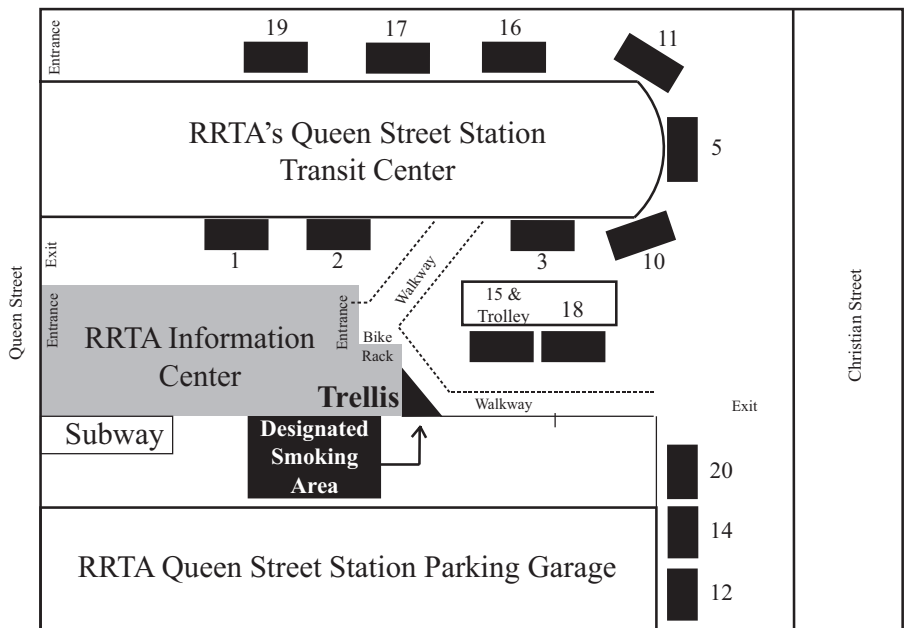
David W. Kilmer,
Executive Director

Be Considerate of Others When Smoking

RRTA has a designated outdoor smoking area in the transit center located near the trellis. RRTA asks customers to please use this area to smoke. All other areas in the transit center are non-smoking areas, including shelters & underneath the Queen Street Station Parking Garage.



Designated Smoking Area at Queen Street Station



E-Cigarettes

With the growing popularity of e-cigarettes, RRTA has received questions about our policy when it comes to their usage on our buses. RRTA's Smoking Policy states that *there is NO Smoking on any RRTA buses - this includes E-cigarettes.*



Approved Minor Route & Schedule Changes

The following route and schedule changes have been approved by the Red Rose Transit Authority to be implemented on Monday, August 25, 2014.

Route 10/Lititz

- Approved to change the first trip start time from 5:25 a.m. to 5:15 a.m., weekdays.

Route 16/Millersville

- Approved to add a trip at 2:35 p.m., weekdays to fill-in gap in service.
- Approved to add a trip on Sundays at 5:55 p.m.

Route 19/Manheim

- Approved to add a trip at 5:40 a.m., weekdays.
- Approved to change the 6:30 a.m. trip inbound to operate on Manheim Pike. No Commerce Street deviation weekdays.

New RRTA Ride Guides will be available in August for the annual schedule changes that go into effect on Monday, August 25, 2014 .



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DESTINATION: CONNECTION

We welcome your comments. Please direct questions, comments or suggestions to:

Red Rose Transit Authority, 45 Erick Road, Lancaster, PA 17601 • (717) 397-4246 • www.redrosetransit.com